Date:	03 , 24 , 11		\O_M	Patheren	
Name:	Bill Knorr		- Xt	C//WM)	
City:	Springfield		/)	PAINTING	
• _	J			& Paper Hanging LLC	
	"Satisfied Customers, Spectacular Results"				
	Your honest response to the following will help us meet our goal of improving our service daily.				
		Exceeded Expectations	Met Expectations	Did Not Meet Expectations	
	Do you feel that you received the quality service That was promised by our company?		X		
	Was the crew responsive to your concerns?		X		
	Do you feel you received a good value?		X		
	Overall Experience with Spectrum?		X		
Would	you hire Spectrum Painting again? Why or why	not? Vas +		thou did a	
Would you hire Spectrum Painting again? Why or why not? Yes, because they did a					
<u>-90</u>	od Job	<u>. </u>			
	did you especially like?				
Workmanship					
- Quality					
<u>-</u>	1				
How can we improve our service to you?					
What o	can you say about the team that worked on your pro	niect? Voca	rogulado	200110	
	you only doom and tourn that nothing on your pro-	Joer. <u>4 6101</u>	EL MONTE CA	jease.	
W/had a	P: 0 0				
What made you choose Spectrum Painting? Come recommended by another					
	Contracter.				
How li	kely are you to recommend us to your friends and t	family? 🗖 Ve	ery Likely 🗗 Li	ikely 🗖 Not Likely	
Friend/relative that could use our services? Name:				Phone:	
	re use your name as a reference? YES NO				
		_			
May we post this report card on our website? YES NO					

Thank you for taking the time to provide this information!
Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!