

Date: 3, 30, 17
 Name: Jill Christians
 City: Wayne NJ



"Satisfied Customers, Spectacular Results"

Your honest response to the following will help us meet our goal of improving our service daily.

| | Exceeded Expectations | Met Expectations | Did Not Meet Expectations |
|---|-------------------------------------|--------------------------|---------------------------|
| Do you feel that you received the quality service That was promised by our company? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Was the crew responsive to your concerns? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Do you feel you received a good value? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Overall Experience with Spectrum? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Would you hire Spectrum Painting again? Why or why not? Absolutely

What did you especially like?
 > professional, polite
 > clean & quick
 > neat painting

How can we improve our service to you? none

What can you say about the team that worked on your project? would hire again in a second - very polite, professional - and of course a great job

What made you choose Spectrum Painting? previous customer

How likely are you to recommend us to your friends and family? Very Likely Likely Not Likely

Friend/relative that could use our services? Name: _____ Phone: _____

May we use your name as a reference? YES NO

May we post this report card on our website? YES NO

Thank you for taking the time to provide this information!
Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!