

Date: 5 / 10 / 17

Name: Janice Craig

City: Wayne, NJ

"Satisfied Customers, Spectacular Results"



Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? Yes. Everything is handled professionally from initial contact to the end of the job.

What did you especially like?

- > Job gets done according to schedule
- > STAFF Crew very neat & professional (and thorough)
- > Dependable

How can we improve our service to you? _____

What can you say about the team that worked on your project? Very neat, polite & professional.

What made you choose Spectrum Painting? This is my 2nd time using Spectrum. I was initially referred to you by a decorator we were using at the time, Terri La Verde

How likely are you to recommend us to your friends and family? Very Likely Likely Not Likely

Friend/relative that could use our services? Name: _____ Phone: _____

May we use your name as a reference? YES NO

May we post this report card on our website? YES NO

Thank you for taking the time to provide this information!

Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!