

Date: 5, 9, 17  
 Name: Tracy Ebeling  
 City: Oakland, NJ



**"Satisfied Customers, Spectacular Results"**

Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? Yes. Raphael & his crew did an excellent job. Very clean & neat, professional nice. They did a really good job painting my deck & bathroom. Brian did an excellent job power washing my house. looks so clean & new.

- What did you especially like?
- > How clean they were. They covered all my floors in my house so they wouldn't get dirty.
  - > How my deck & bathroom look. I can't wait to start having bbq's.
  - > How friendly Raphael was. How he answered all my ?'s.

How can we improve our service to you? You can't. You exceeded all my expectations

What can you say about the team that worked on your project? They are very hard workers, they worked into the evening hours even when they didn't have to. They are very polite. They are very respectful of your house.

What made you choose Spectrum Painting? Brian even washed my table & chairs for my patio. I found them through Better Business Bureau. When I met with Charlie he was very thorough of the process from start to finish and I felt very confident that they would do a good job.

How likely are you to recommend us to your friends and family?  Very Likely  Likely  Not Likely (→)

Friend/relative that could use our services? Name: \_\_\_\_\_ Phone: \_\_\_\_\_

May we use your name as a reference? YES  NO

May we post this report card on our website? YES  NO

**Thank you for taking the time to provide this information!**  
**Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!**