

Date: 3 / 3 / 17
 Name: Mary K. Schmermund
 Phone: [REDACTED] Email: [REDACTED]
 "Satisfied Customers, Spectacular Results"



Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? yes - !!
-> quality ->
positive energy !!

What did you especially like?
 > the crew & crew leader were so easy to talk with
 > Charlie came over @ the beginning of the projects (both) made me feel very confident & respected - felt like I had a person to call if I needed any more questions answered
 > [the estimator]
 How can we improve our service to you?
 > Whenever I would call Natali or Karen in the office - returned calls worked with our date requests,

What can you say about the team that worked on your project?
quality of their work; respected my requests respect for their work; enjoyed listening to their music!
 What made you choose Spectrum Painting?
reputation came before Pam from Seela's - recommended you - she's terrific - so glad she's your contact
always very respectful & reliable whenever working with you!!

How likely are you to recommend us to your friends and family? Very Likely Likely Not Likely

Thank you for taking the time to provide this information!
If you would prefer to leave a review online please visit:

<http://www.spectrumpaintingllc.com/testimonials>

At the top of the page are links to all of our review pages.

not disappointed!!
& any one else you recommended
re: service pro, etc - } floor guy Chris } all excellent