

Date: 4 12 17  
 Name: Joyce + Bob Penno  
 City: Wanaque, NJ  
 "Satisfied Customers, Spectacular Results"



Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? Definitely would hire them again - All employees make it an easy process from initial contact to completion of the job.

What did you especially like?

- > Expert painters
- > Contract is very detailed
- > Professionalism of all employees from start to finish

How can we improve our service to you? I can't think of a single thing!

What can you say about the team that worked on your project? Mike was punctual, friendly and worked hard to make the completed bathroom beautiful.

What made you choose Spectrum Painting? Length of time in business, quality of work, professionalism.

How likely are you to recommend us to your friends and family?  Very Likely  Likely  Not Likely

Friend/relative that could use our services? Name: \_\_\_\_\_ Phone: \_\_\_\_\_

May we use your name as a reference? YES  NO

May we post this report card on our website? YES  NO

**Thank you for taking the time to provide this information!**  
**Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!**