

Date: 5, 2, 17  
Name: Kathy Peterson  
City: Wayne



**"Satisfied Customers, Spectacular Results"**

Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? Excellent Work

What did you especially like?  
➢ cleaned up when the crew left  
➢ really nice workers to have in our home  
➢

How can we improve our service to you? offer sales/discounts

What can you say about the team that worked on your project? Jose is excellent. Great work!

What made you choose Spectrum Painting? Used before

How likely are you to recommend us to your friends and family?  Very Likely  Likely  Not Likely

Friend/relative that could use our services? Name: \_\_\_\_\_ Phone: \_\_\_\_\_

May we use your name as a reference? YES  NO

May we post this report card on our website? YES  NO

**Thank you for taking the time to provide this information!**  
**Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!**