

Date: 5 / 3 / 2017
Name: Shirley Reed
City: Wayne



"Satisfied Customers, Spectacular Results"

Your honest response to the following will help us meet our goal of improving our service daily.

	Exceeded Expectations	Met Expectations	Did Not Meet Expectations
Do you feel that you received the quality service That was promised by our company?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the crew responsive to your concerns?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel you received a good value?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Experience with Spectrum?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you hire Spectrum Painting again? Why or why not? Absolutely —
the work was very carefully done

What did you especially like? made suggestions in estimate that were appreciated and listened to my concerns
➢ very neat and clean
➢ stayed on task
➢ they were professional in all ways

How can we improve our service to you? you have done a fine job!

What can you say about the team that worked on your project? Both teams were courteous and professional

What made you choose Spectrum Painting? local, know (of) Lauretta family, word of mouth

How likely are you to recommend us to your friends and family? Very Likely Likely Not Likely

Friend/relative that could use our services? Name: _____ Phone: _____

May we use your name as a reference? YES NO

May we post this report card on our website? YES NO

Thank you for taking the time to provide this information!
Please feel free to leave an online review on Angie's List, Houzz, Facebook, Yelp or Google!